

Course Outline

SOC Compliance Officer Training Program

- SOC Frameworks & SOC 1 vs SOC 2 vs SOC 3 – key differences
- SOC 2 Trust Principles & CUEC (Complementary User Entity Controls)
- Stakeholders, Roles & Responsibilities in SOC2 Implementation
- Bridge Letter & Role of GRC in SOC Implementation and Audit

- Change Management & Logical Access
- Physical Access & Information Security
- Backup, Incident & Security Incident Management
- Human Resources & Third-Party Oversight
- Capacity & Problem Management
- Business Continuity Management & Privacy

- Active Directory & Mobile Control Services
- Certificate & Key Management Services

- SOC 2 Governance (Checklist & RACI)
- Role of GRC in Issue Management with External Auditors